

PLEASE NOTE - EFFECTIVE 1/1/2024

- Tatum Ranch Community Association (TRCA) is transitioning to First Citizens Bank for all banking services.
- The Quarterly Assessment Amount is now \$82.00.

TRCA PAYMENT OPTIONS

QUARTERLY ASSESSMENTS: Due on the 1st of January, April, July, and October. Payments received after the 15th of the month they are due will be charged a late fee of \$15.

Please note the following payment options:

ONLINE PAYMENT OPTIONS: Go to <u>www.tatumranch.org</u> and click on the link at the top of the page, Homeowner Portal > First Citizen's Bank Portal. The Management ID is 7948, the Association ID is 2485. Use your seven-digit Account Number for your Property/Account Number. Your Account Number is shown on your assessment statement payment coupon. (NOTE: Once you set up your First Citizen's portal account, your username is your email address).

- 1. E-Check (ACH) You may set up a one-time or recurring payment from your bank account. There are no additional fees for this payment option. E-Check payments may take up to 24 hours to process.
- 2. Credit Card All credit cards are accepted. First Citizens Bank charges a 2.95% service fee for credit card transactions. Credit card payments are processed instantly.

BILL PAY SERVICES THROUGH 'YOUR' ACCOUNT:

1. Ensure the *Bill Pay* check is made payable to "TRCA" and include *your seven-digit* Account Number-Assn ID, i.e. (######-2485) in the memo line. Your Account Number is shown on your assessment statement payment coupon. Your banking institution may charge a fee using Bill Pay Services. Bill Pay payments may take up to 2 weeks to be mailed, received, and processed from your banking institution.

U.S. POSTAL SERVICE PAYMENTS:

Please detach the payment coupon, and mail it with your check or money order to:

Tatum Ranch Community Association P.O. Box 98456 Phoenix, AZ 85038-0456

- 1. Include your **seven-digit Account Number-Assn ID, i.e.** (######-2485) on your check or money order. Your Account Number is shown on your assessment statement payment coupon.
- 2. If you are paying for multiple properties, you may use one envelope, but please send a separate payment coupon for each property.
- 3. Payments are posted by the date they are received. We do not accept postdated checks.

<u>OFFICE DROP BOX PAYMENTS</u>: You may mail, or drop off, your payment to our office by using the drop box located on the wall to the right of the Administration door at 29811 N Tatum Blvd, Cave Creek AZ 85331.

Thank you for allowing us to serve you. If you have questions or concerns regarding this matter, please e-mail us at accounting@tatumranch.org or call our Accounting Department at 480-473-1763.